

# Product Guide



MARK OF CONFIDENCE

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SC350

All of our systems — standard and custom — are designed and built to your specifications at our 46,000 square foot (4087 square meter) facility located in Circleville, Ohio. We maintain state-of-the-art manufacturing tools for all of the mechanical, electrical and software functions needed to support your marking system. Telesis also maintains Sales and Distribution Offices in Michigan, The Netherlands, Germany, France, England, Taiwan and China.



### Customer Service

At Telesis, Customers come First. Our Order Entry Specialists are fully trained to help with questions on pricing, product capabilities, accessories, spare parts and availability. They provide timely up-dates on the status of your order. Call us at **800-654-5696** for the answers!

### Technical Service

We back our customers with support and service for every system we build — world-wide. This includes on-site installation and start-up by our experienced Field Service Engineers. They'll even train your operating personnel — further assurance that your Telesis Marking System will perform dependably.

Have a technical question or concern? Call our Technical Service Department at 800.867.8670 or e-mail a Telesis Service Technician at [technical\\_services@telesistech.com](mailto:technical_services@telesistech.com). Telesis Service Technicians are available 24 hours a day — every day — to help you. Often, they can troubleshoot and fix a problem over the phone, saving you time and money.

**At Telesis, we're dedicated to support you for the life of your Marking System. We're with you 100% of the way.**



### Training

Telesis' commitment to customers is evident in our Training Facility. It features classroom-oriented and hands-on product training by experienced instructors. Our 3,000 square foot (279 square meter) facility gives us the flexibility to accommodate up to 40 people in a classroom setting. Smaller groups use product work-stations for a very effective, individual learning experience. All Product Training Classes are taught by experienced instructors.

### Our Warranty and Guarantee

Every Telesis Marking System carries a complete Parts and Service Warranty. During this time, replacement parts can be shipped free of charge, overnight in the continental United States. Plus, component exchange programs for reconditioned equipment can reduce downtime.

Extended Service warranties are available for all Telesis Marking Equipment. Contact your Telesis Representative or our Customer Service Department for details.

The BenchMark<sup>®</sup> 320 is an economical, fully programmable alternative to old-fashioned permanent marking techniques. This complete system, with self-contained controller and extruded aluminum marking head mounting post and base, is the right choice for many stand-alone bench top marking applications. An ELECTROMECHANICAL marking pin eliminates the need for any air supply, making it easy to move the BenchMark<sup>®</sup> 320 from one work area to another.



"I want to thank Telesis for manufacturing a product that performs as well in real life as it states in your literature.

Our new BenchMark<sup>®</sup> 320 Marking System from Telesis has performed above our expectations since putting it into service. The BenchMark<sup>®</sup> 320 greatly simplified our identification tag printing process and provided Krispy Kreme with "just in time" tag production capabilities. If you are looking for high quality, flexibility and reliability in permanent marking equipment, Telesis has the solution."

Jeff Renz, Krispy Kreme

### FEATURES

- Extremely affordable
- High quality, permanent, programmable marking on a wide range of materials — from soft plastics to hard metals up to Rc60
- Large 4" x 6" (100 x 150mm) marking window
- Unique marking arm design allows clear access for loading and unloading of parts
- Electromechanical marking pin eliminates the need for air supply
- Marks up to 5 characters per second
- Automatically generates serial numbers, as well as date, time and shift codes
- Compact, convenient controller with rubber keyboard and 4-line LCD display — no PC required (see page 27)

### OPTIONAL ACCESSORIES

- Rotary fixture for marking circumferences of cylindrical parts
- Bar Code Scanner for automatic data entry
- Start-Print footswitch and pushbutton station
- Logo/Font design software package for design of custom fonts or logos
- PC-Based Upgrade Utility available FREE from [www.telesis.com](http://www.telesis.com) for easy software upgrade
- PC-Based Pattern Back-up Utility available FREE from [www.telesis.com](http://www.telesis.com)



Features DATA MATRIX™ 2-D Code Marking Capability — Meets all Department of Defense UID Requirements



The BenchMark® 460 is a fully programmable, cost effective alternative to old-fashioned permanent marking techniques for parts too large or heavy to be carried to a marking station. Its hand-held marking head is lightweight and ergonomically designed, while providing a generous 25 x 100mm (1" x 4") marking window. An electromechanical marking pin eliminates the need for any air supply, making the BenchMark® 460 truly portable.



### FEATURES

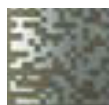
- Compact, ergonomic marking head weighs only 1.7 kg (3.75 pounds)
- Generous 25 x 100mm (1" x 4") marking window
- High quality, permanent, programmable marking on a wide range of materials — from soft plastics to hard metals up to Rc60
- No consumables
- Electromechanical marking pin eliminates the need for air supply
- Marks up to 5 characters per second
- Automatically generates serial numbers, as well as date, time and shift codes

### OPTIONAL ACCESSORIES

- Bar Code Scanner for automatic data entry
- Logo-Font design software package for design of custom fonts or logos
- PC-Based Upgrade Utility available FREE from [www.telesis.com](http://www.telesis.com) for easy software upgrade
- PC-Based Pattern (marking file) Back-up Utility available FREE from [www.telesis.com](http://www.telesis.com)



**Compact, BenchMark® Controller**  
with rubber keyboard features  
4-line LCD Display — no PC  
required



Features DATA MATRIX™ 2-D Code Marking Capability —  
Meets all Department of Defense UID Requirements